



Batch

▶ Returns



- Submit online return requests to suppliers and receive authorisation within hours
- Build requests or take a feed from your EPOS system
- Confirm quantity of books to be returned
- Print labels and arrange delivery

Add Lines to Request


```
9781846468681,20
9781405906043,30
9781409303176,10
9780141043722,12
9780141013510,10
9780140449648,32
9780140449495,23
```

**Build a returns
request with just
an ISBN and a
quantity.**

Enter/paste a CSV list:
ISBN, Quantity (optional),
Invoice Number
(optional)

e.g.
9780140001112,3
9781600610646,9,33743
9780125564

Hint: you can use the
slash / as a separator
instead of a comma if
you prefer.



The title information is displayed.
Once your returns request is complete,
send it to the supplier via the system.

Batch Returns - Bookselle... <https://www.batch.co.uk/returns/bookseller>

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Welcome Fraser Tanner, Batch Test Bookshop [Log Out](#)

You are here: [Outbox](#) >> [Batch Test Supplier \(111111111111\)](#)

Outbox Batch Test Supplier (111111111111)

Add ISBNs... Send Request... Save for later Discard Request Set All...

	ISBN	Title	Author	Reason Code	Qty	Invoice#	Supplier Reference	Damage Code	Defect Code	Expected Value	Remove Line	Warnings
1	9781846468681	Stories for 3 Year Olds	Ladybird	B00: Overstock	20			none	none			
2	9781405906043	My Favourite Friends	BBC Books	B00: Overstock	30			none	none			
3	9781409303176	Star Wars the Clone Wars: Press Ou	(Not known)	B00: Overstock	10			none	none			
4	9780141043722	Team of Rivals	Doris Kearns Goodwin	B00: Overstock	12			none	none			
5	9780141013510	Whisperers	Orlando Figes	B00: Overstock	10			none	none			
6	9780140449648	Histories	Cornelius Tacitus	B00: Overstock	32			none	none			
7	9780140449495	Nicomachean Ethics	Aristotle	B00: Overstock	23			none	none			



The supplier will respond, telling you what you can and cannot return.

BATCH RETURNS Welcome Fraser Tanner, Batch Test Bookshop [Log Out](#)

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From: To: Date Requested: Request Number: Customer Reference:

Batch Test Bookshop Request# 201

	ISBN	Title	Author	Requested Qty	Reason Code	Invoice#	Supplier Reference	Damage Code	Defect Code	Expected Value
1	9781846468681	Stories for 3 Year Olds	Ladybird	20	B00: Overstock					
2	9781405906043	My Favourite Friends	BBC Books	30	B00: Overstock					
3	9781409303176	Star Wars the Clone Wars: Press Out and Build	(Not known)	10	B00: Overstock					
4	9780141043722	Team of Rivals	Doris Kearns Goodwin	12	B00: Overstock					
5	9780141013510	Whisperers	Orlando Figes	10	B00: Overstock					
6	9780140449648	Histories	Cornelius Tacitus	32	B00: Overstock					
7	9780140449495	Nicomachean Ethics	Aristotle	23	B00: Overstock					

Authorisations for this Request

Message Code	RAN	#Lines	Date Authorised	Total Qty Authorised	Date Confirmed	Total Qty Confirmed	Status	Status Date
Green box - Return to stock	00000011	8	07-Nov-2010	137	07-Nov-2010	128	CONFIRMED	07-Nov-2010

Adjust the quantity of books to return. Confirm the final numbers and send to the supplier.

Batch Returns interface showing the Authorisation View for a request.

Batch Returns | Welcome Fraser Tanner, Batch Test Bookshop | [Log Out](#)

Navigation: Home | Outbox | Sent Requests | **Inbox** | Search | Suppliers | Help

Current View: **Authorisation View**

Request Details:

- To:** Batch Test Supplier
EAN: 1111111111111
SAN: 7654321
- Delivery Address:** Batch Test Supplier
272 Vauxhall Bridge Road
Minster House
London
SW1V 1BA
- Request#:** 201
- RAN:** 0000011
- Customer Ref.:** FT test
- Requested on:** 07-Nov-2010
- Authorised on:** 07-Nov-2010
- Confirmed on:**
- Total Auth'd:** 729.52
- Total Conf'd:**
- Expiry Date:** 05-Feb-2011

Actions: Show All Lines | Save Changes | Send Confirmation... | Picking List | Print Packaging Labels... | Set all Quantities to ...

Authorised Lines: 71E: Green box - Return to stock [Click to show or hide this section](#)

ISBN	Title	Author	Qty Authorised	Qty Refused	Qty Confirmed	Response Code	Unit Value	Discount	Total
0140449648	Histories	Cornelius Tacitus	32		32	A01: Return to s	6.59	40.00	210.88
01405906043	My Favourite Friends	BBC Books	30		30	A01: Return to s	5.99	40.00	179.70
0140449495	Nicomachean Ethics	Aristotle	23		23	A01: Return to s	5.39	40.00	123.97
1846468681	Stories for 3 Year Olds	Ladybird	20		20	A01: Return to s	1.79	40.00	35.80
0141043722	Team of Rivals	Doris Kearns Goodwin	12		12	A01: Return to s	7.79	40.00	93.48
1409303176	Star Wars the Clone Wars: Press Out and Build	(Not known)	10		10	A01: Return to s	7.79	40.00	77.90

Refused Lines [Click to show or hide this section](#)

ISBN	Title	Author	Qty Authorised	Qty Refused	Qty Confirmed	Response Code	Unit Value	Discount	Total
0141013510	Whispers	Orlando Figes		9	0	R01: Returns qt			

Taskbar: Batch Returns - Boo... | Microsoft PowerPoi... | ISBNs - Notepad

The labels are always available and can be printed any time.




Returns: Barcode - Windows Internet Explorer

http://www.batch.co.uk/returns/booksellers/barcode.asp

File Edit View Favorites Tools Help

Google G Go Bookmarks Popups okay Check Translate AutoLink AutoFill Send to

Returns: Barcode

<p>FROM: Sukh Test 1 Minster House 272 Vaux Bridge Road London SW1V 1BA</p> <p>GLN: 9999999999999 SAN: 1234567</p> <p>Parcel 1 of 1</p>	<p>22222222</p> <p>AUTHORISED RETURN</p>
<p>TO: Test Publisher 272 Vauxhall Bridge Road Minster House</p> <p>London</p> <p>SW1V 1BA UK</p> <p>GLN: 1111111111111 SAN: 7654321</p>	 <p>22222222</p>